



Merlo SPA
Via Nazionale, 9
12010 S. Defendente di Cervasca (CN)
VAT number: 03078670043
Tax identification number: 03078670043

Customer information
pursuant to Article 13 of the EU Regulation 2016/679 GDPR
Data collected from the data subject

Dear data subject,

We hereby wish to provide you with some key information regarding the personal data that will be collected and the types of processing that will be performed using this data. We will also give you all the details you need to contact our offices and communicate with us.

The Data Controller

The data controller is Merlo SPA.
The contact details are as follows:
Telephone: +39 0171 614111
Email: privacy@merlo.com
Fax: +39 0171 684101
Website: <http://www.merlo.com>

The table below contains some information regarding the personal data collected and the purposes for which this information is used.

| PURPOSE | Processing: Customer accounting management (K) |
|--|---|
| ADMINISTRATIVE, ACCOUNTING AND CONTRACTUAL OF CUSTOMERS | <p>The personal data requested will be processed to fulfil contractual or regulatory obligations or, in any case, for ordinary administrative and accounting purposes. The data necessary for the execution of the contract, the compilation and registration of sales invoices, delivery notes, etc., and, if necessary, contact details (agent, company contact person, sales reference person, administrative staff, etc.) instrumental to the management of the documentation and activities referred to above shall be processed.</p> <p>The provision of the data necessary for the management of the active invoicing cycle is compulsory, while the contact details of those involved in the accounting cycle are optional. However, as they are useful for the normal course of business, failure to provide them would prevent us from providing the services requested or could slow down the entire processing process.</p> |
| CATEGORIES OF PROCESSED DATA | Personally identifiable information |
| CATEGORIES OF RECIPIENTS TO WHOM THE DATA WILL BE DISCLOSED | Tax Agencies |
| | Couriers and forwarders |
| | Online payment service providers |
| | Authorised members of the Merlo service network |
| | Credit recovery service providers |
| | Computer or telematics service providers |
| | External legal services |
| | External accounting and tax services |
| TRANSFER TO THIRD COUNTRIES | None |
| DATA RETENTION PERIOD OR CRITERIA FOR DEFINING THIS PERIOD | According to periodic internal procedures for discarding obsolete information |
| | Civil Code 10 years |
| | Tax legislation 6 years |
| LEGAL BASIS FOR THE DATA | Execution of a contract |

| | |
|--|-----------------------------------|
| PROCESSING | Legitimate interest of the holder |
| | Legal Obligation |
| | |
| THE PROCESSING INVOLVES AUTOMATED DECISION MAKING | NO |
| THE PROCESSING INVOLVES PROFILING | NO |

| | |
|--|---|
| PURPOSE | Processing: Merlo Mobility system |
| DESCRIPTION | <p>An infomobility system may be installed on the purchased vehicle (you can check in the vehicle's manual or directly by contacting the Controller at the contact details given below).</p> <p>The system can communicate approximate position and telemetry data to the Data Controller for the purpose of managing and organising maintenance activities, for the communication of recall campaigns, for aggregate statistical purposes, to allow customer access to Merlo Mobility system functions, and other related purposes.</p> <p>The provision of data is necessary for the conclusion of the contract of the vehicle, but you can oppose it by contacting the Controller.</p> |
| CATEGORIES OF PROCESSED DATA | Personal only potentially and in rare cases identifiable |
| CATEGORIES OF RECIPIENTS TO WHOM THE DATA WILL BE DISCLOSED | Computer or telematics service providers |
| TRANSFER TO THIRD COUNTRIES | No |
| DATA RETENTION PERIOD OR CRITERIA FOR DEFINING THIS PERIOD | Period for the Exercising of Legal Warranty Rights |
| LEGAL BASIS FOR THE DATA PROCESSING | Legitimate interest of the holder |
| THE PROCESSING INVOLVES AUTOMATED DECISION MAKING | NO |
| THE PROCESSING INVOLVES PROFILING | NO |

Your personal data will be processed with manual and electronic tools in compliance with the principles of necessity and relevance, adopting appropriate security measures to achieve the purposes indicated and by persons expressly authorised and trained in the protection of personal data; the IT technicians and IT personnel who supervise the operation of our IT system will be able to access the data in an incidental manner.

We also hereby briefly inform you that you have the right to request information on your personal data that we are processing, request rectification, deletion, object to processing, request restriction of processing and portability of data as provided for by Arts. 15 to 22 of Regulation EU 2016/679 GDPR (a copy of the text of the articles mentioned can be requested at the above indicated addresses).

At any time you are entitled to lodge a complaint with a territorially competent supervisory authority.

If the processing is based in whole or in part on your consent, you have the right to withdraw it freely and at any time through the contacts at the addresses indicated above. Processing performed during the validity of the consent provided and the related legal effects shall remain valid even after the possible revocation of the consent.

For any clarification or communication regarding the processing of your data, do not hesitate to contact us.

The Data Controller
Merlo SPA